



House Rules

Check in at 2:00 p.m. - Check out at 10:30 a.m.

Guests can use the kitchen upon agreement

Check in

- Except for special needs, the first access to the room will be allowed between 3,00 p.m. and 7,00 p.m. Guests should communicate at least in the morning of their arrival day the estimated arrival time.
- A valid identification document (passport, ID or driver licence) must be presented upon arrival, as requested by the Italian regulations. At the same moment guest will complete the full payment.
- Included in the rate are: the use of the room and bathroom; breakfast; the towels and sheets supplying; the use of tv, air conditioning and accessories. Extra cleaning service and extra towel supplying are not included in the rate.
- There are no limitation for the getting into and out time, but it's important to do it respecting the other guests and neighbourhood.
- Because of some guests possible allergies and for hygienic reasons, animals are not admitted.

Check out

- Check out is at 10,30 p.m., to allow the room set-up for new guests. Each delay will involve the charge of an extra-night.
- To enjoy the daily cleaning service, guests should leave rooms and bathroom until 10,00 a.m.; the personal effects should be arranged so to allow it. Guests are recommended to a proper use of the restroom, and not to throw anything in the WC (but in the specific bins).
- Guests will find in the room and bathroom: blankets, pillows, towels, personal hygiene items. We'll do our best to please all your other request.

Breakfast

- Breakfast is served at a planned time, between 8,00 and 10,00 a.m. Guests will indicate at their arrival what they would like to drink (tea, coffee, orzo, chocolate and milk) such as possible intolerances and food allergies. The breakfast consists of bread, butter, marmalades, honey and other products.
- Guests mustn't cook and eat in the rooms. The use of kitchen is allowed upon request. Flatware and dishes have to be cleaned after their use. If not, there will be a 20,00 euro extra charge.

Rules and behaviour

It's forbidden:

- to smoke in rooms and in common area
- to connect any wire electrical appliance (except for razor in bathroom)

Guests are recommended to respect the quite hours (10,00 p.m. to 08,00 a.m. and 2,00 p.m. to 4,00 p.m.).

Each house damage such as an inappropriate use of accessories will be charged as extra on the rate. The room keys must be given back at the end of the stay. In case of keys damage or loss the guest will be charged of an extra on the rate.

We plead guests to always switch off lights, air conditioning and tv when they are not in the room.

We are not liable for valuables or money left in the room, such as for possible services breakdown

independent of our responsibility.

Booking

You can ask for booking by e-mail or phone. You will receive a confirmation by e-mail, with info about the payment method.

You can pay the deposit by credit card, PayPal or bank transfer.

In case the room could be no more available for reasons independent of our responsibility we will find you a new fair accommodation or, if you prefer, we will return you back the deposit.

You can delete you reservation for free until seven days before the date of your arrival. In case you will cancel it later or you don't, you will be charged with the first night rate.

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